

## **STRATEGIC DIRECTION**

- Increase the domestic and International Market Share.
- To start providing mobility services to its customers.

## **QUALITY POLICY**

The focus of Delight International Movers will be its customers. DIM will strive to move the Personal Effects as per the agreed schedule and without any damage. Delight will also ensure that their staff treats customers with respect and courtesy. In order to achieve this, DIM will develop, implement and continually improve a system based on ISO 9001-2015

## **ENVIRONMENT POLICY**

We are committed to be a responsible corporate citizen caring for the environment & committed to protect the environment and prevent pollution. For this purpose, we will develop, implement and continually improve an Environmental Management System based on ISO 14001-2015

## **OCCUPATIONAL HEALTH & SAFETY POLICY**

We are committed to prevention of injury to and ill health of, our employees & others present at our sites. We will ensure the best possible Occupational Health & Safety performance, and also to continually improve the same. To this end we will develop implement and continually improve an OH & S Management System based on ISO 45001-2018 with the participation and in consultation of all employees. We will encourage all to participate ensuring absence of fear of reappraisal

We will also comply with all applicable legal and other requirements pertaining to above standards.



**Managing Director**

Issue Date – September 2013

Rev No – R5

Review Date – 04/02/2025